

FOR IMMEDIATE RELEASE**Press Release****Milliman MedInsight advances practical, trusted AI strategy for healthcare analytics**

Newly released AI capabilities help healthcare organizations obtain verifiable answers grounded in reliable data

Seattle, WA — Sept. 14, 2026 — Milliman MedInsight® (MedInsight), a leading provider of healthcare data and analytics solutions and division of Milliman, announced today the next phase of its [artificial intelligence \(AI\) strategy](#). The strategy centers on embedding responsible AI capabilities into healthcare analytics workflows, drawing on high-quality data, transparent methodologies, and the analytical standards that define Milliman’s work. Its purpose is to reduce the time healthcare organizations spend searching for the right tool and to place contextual, verifiable insights within the workflows they already rely on.

“Our AI strategy is deliberately practical,” said Iyibo Jack, Chief Product Officer at Milliman MedInsight. “We want to give health organizations dependable answers rather than additional software to manage, and we are doing that by building transparent AI into the workflows our customers already use.”

The strategy includes the release of [MIKE \(MedInsight Knowledge Engine\)](#), an AI-powered knowledge assistant now available in the [MedInsight Health Cloud](#), along with planned capabilities that include natural-language querying in the platform and broader use of Databricks Genie through the MedInsight Innovation Portal. Together, these capabilities will make AI more practical and accessible, helping users:

- Find immediate answers grounded in MedInsight content, documentation, methodology, and guidance using an AI assistant, MIKE.
- Accelerate time to insight with natural-language capabilities that let users ask plain-language questions about their MedInsight-enriched data and receive a clear interpretation, along with a query and/or dashboard to support the answer.
- Access the latest Databricks AI capabilities through the [Innovation Portal](#), with guidance to use and configure tools like Databricks Genie for high-value data exploration.
- Benefit from ongoing AI investments in the MedInsight platform that help streamline data intake and refreshes, strengthen the Data Confidence Model, and provide greater transparency into their MedInsight systems.

With AI integrated into the MedInsight experience, healthcare organizations can:

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- **Reach insights faster** through natural-language questions and direct answers grounded in MedInsight content and data.
- **Decide with greater confidence**, supported by transparent, explainable outputs that can be validated.
- **Reduce workflow friction** by lessening manual searching, documentation review, and technical query-building.
- **Broaden access to expertise** by making methodology, product guidance, and analytics easier to apply across teams.
- **Adopt AI responsibly**, with governance, human judgment, and trust incorporated into the experience.
- **Tailor the analytics experience** with contextual answers delivered within familiar workflows.

The announcement follows Milliman MedInsight's recent recognition as a [Microsoft Solutions Partner](#) with a certified software designation for Healthcare AI within the Microsoft AI Cloud Partner Program. The designation recognizes healthcare analytics solutions that demonstrate interoperability with Microsoft Cloud technologies and meet Microsoft's requirements for healthcare-focused AI software. MedInsight received the designation for both its [MedInsight Payer Platform](#) and [MedInsight VBC Platform](#) offerings in Microsoft Marketplace.

For more information, visit medinsight.com or contact info@medinsight.com.

About Milliman MedInsight

Founded in 1998, Milliman MedInsight® is a leading provider of healthcare data and analytics, trusted by over 300 payers, providers/ACOs, employers, and government agencies worldwide. Our comprehensive suite of analytics and data solutions empower organizations to leverage healthcare data for informed decision-making and improved clinical and financial outcomes. With deep industry expertise and advanced technology, we deliver actionable insights into healthcare utilization, costs, quality, and performance. From risk management to value-based care, Milliman MedInsight empowers stakeholders to navigate the complexities of the healthcare landscape and achieve sustainable success.

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